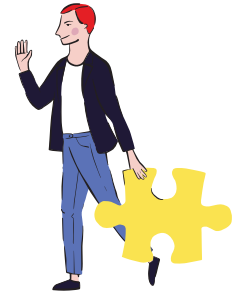




Information for new job seekers



Dear customer,

You have registered as a job seeker, and your customer account has been activated with BusinessOulu's employment services. Once you have registered as a job seeker, you are entitled to public employment services, which are determined based on your service needs, and to unemployment benefits if you meet the eligibility requirements. As a job seeker, you also have responsibilities and obligations to ensure that your job search status remains active.

This material compiles important information to support your job search. Review the information below and sign up for the services that interest you.



You can register as an unemployed job seeker through the Job Market Finland E-services at tyomarkkinatori.fi. Creating a profile on Job Market Finland does not initiate your job search.

UNEMPLOYMENT BENEFITS

If you are applying for or receiving unemployment benefits, you must be seeking full-time employment. A mandatory requirement for receiving unemployment benefits is that your job search status is active. Your job search remains active when you interact with employment services as agreed at the agreed times and follow the instructions and deadlines provided to you in the Job Market Finland E-services or in connection with other interactions.

Please note that if you do not comply with the agreed arrangements – such as failing to attend an agreed appointment or not answering a mandatory phone call – your job search status will be terminated. This means you will lose your right to unemployment benefits.

MAKE SURE YOU MEET THE FOLLOWING OBLIGATIONS:

- Be reachable and keep your contact information up to date. Report any changes via the Job Market Finland E-services or call the helpline at tel. 08 558 55810.
- Employment Services may assign you job referrals. Job referrals are binding, which means you must apply for the assigned position and report back via the Job Market Finland E-services.
- Attend the initial interview, job search discussions, and the creation and review of your employment, activation, or integration plan. Adhere to the agreed appointment times and notify us in advance of any cancellations.
- Apply for and participate in all employment promotion services agreed upon in the plan or offered to you, complete all tasks agreed upon in the plan, and report on their completion

Please note that if you fail to meet your obligations, you may lose your right to unemployment benefits for a fixed period or indefinitely.



You can find more information about job seekers' rights and obligations on Job Market Finland.

» [More information on Job Market Finland](#)

JOB SEARCH OBLIGATION

Your personal coach will work with you to create a personalised employment plan. In the employment plan, you will agree on your job search obligations, your job search goals, and the services that will be helpful to you. You will also agree on how you will interact with employment services moving forward.

The job search obligation means that, as a rule, you must apply for four job opportunities per month. This requirement takes into account your individual circumstances, such as your work experience, education, the local labour market situation, and any potential work disability. The job opportunities you apply for must be ones for which you have a realistic chance of being hired.

You can find your employment plan on the Job Market Finland E-Services, where you report the jobs you have applied for within the agreed timeframe.

If you are unable to report the completion of the tasks agreed upon in the plan via the Job Market Finland E-Services, you can also report this by calling the phone service or visiting the BusinessAsema info desk.

You can meet your job search obligation in many different ways. Read the instructions on the BusinessOulu website.

» [Read more about meeting the job search obligation \(pdf\)](#)



As an unemployed job seeker, you are entitled to unemployment benefits even if your employment plan is not valid. Continue your active job search and wait for the employment services to contact you. Report any changes to your job search status via the Job Market Finland E-services.

JOB OPENINGS

» [Vacancies on Job Market Finland \(tyomarkkinatori.fi\)](#)

» [Vacancies on Kuntarekry \(kuntarekry.fi\)](#)

» [Government job openings \(valtiolle.fi\)](#)

» [Jobly job openings \(jobly.fi\)](#)

» [Duunitori job openings \(duunitori.fi\)](#)

» [Open wage subsidy positions \(businessoulu.com\)](#)

EXPLORE OUR SERVICES ONLINE

OULU PAGE ON JOB MARKET FINLAND

» [Coaching, training, and events](#)

BUSINESSOULU WEBSITE

» [Support for skills development](#)

» [Toward employment](#)

» [For young job seekers](#)

BUSINESSOULU EMPLOYMENT SERVICES CONTACT INFORMATION AND WAYS TO CONTACT US:

Online services, such as reporting changes, submitting plan tasks, and contact requests:

» [E-services on Job Market Finland](#)

email: tyollisyyspalvelut@businessoulu.com

BusinessOulu telephone services

tel. (08) 558 558 10, Mon–Fri 9 a.m.–4 p.m.

National unemployment counselling

tel. 0295 020 701 (FIN, SWE, ENG, RUS)
Mon–Fri 9 a.m.–3 p.m.

Info on Job Market Finland E-services

tel. 0295 025 505 (FIN, SWE, ENG, RUS)
Mon–Fri 9 a.m.–3 p.m.

» [Info on Job Market Finland E-services](#)

» [Unemployment counselling](#)

Info at BusinessAsema every weekday

Info desk and phone service are open Mon–Fri 9 a.m.–4 p.m.

Address: Uusikatu 52, 90100 Oulu

BusinessAsema also offers daily pop-up services that do not require an appointment. See services and information on possible schedule changes:

» businessasema.com/services